




Client Needs

Client has multiple CMOs in the US that package products for the US market. The client contacted Adept to set up and manage a program for enabling serialization at these CMOs.

Challenges

Adept Packaging's Program Manager (PMO) and a team of packaging engineers managed efforts across all US CMOs to standardize the implementation of serialization, align all stakeholders and prepare for line conversions.

Results

-  Detailed Governance Documents with RACI
-  Labeling Specifications Documents for all CMOs and all SKUs
-  Risk Assessments for Serialization



STEPS TAKEN BY ADEPT

- Setup and manage overall serialization program across all CMOs (Governance and RACI for all stakeholders)
- Define packaging, labeling and artwork requirements for serialization in the US market
- Manage communication between corporate (global program management) and US CMOs
- Work with and integrate into the relevant crossfunctional areas as participants of Roche / Genentech (e.g.: Manufacturing, Quality, Supply Chain, Engineering, etc.)
- Packaging Requirements Document (PRD) to define requirements for all CMOs

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